



ONLINE & MOBILE BANKING INSTRUCTIONS

Online Banking

1. Go to www.bnabank.com on your browser (Internet Explorer, Firefox, etc).
2. Click on enroll in right hand corner.
3. Enter appropriate information (type of account, account number, social security number, Tax ID number, security question, etc.).
4. Click Enroll, agree to Terms & Conditions to establish Username & Password; then set security questions on next window.
5. Click continue
6. Enroll in e-statements by selecting delivery method; click on Terms & Conditions, scroll to last page to receive the Confirmation Code.
7. Check box for acceptance of Terms & Conditions and then enter the confirmation code to proceed. Select Enroll, Ask Me Later or Decline e-statements.

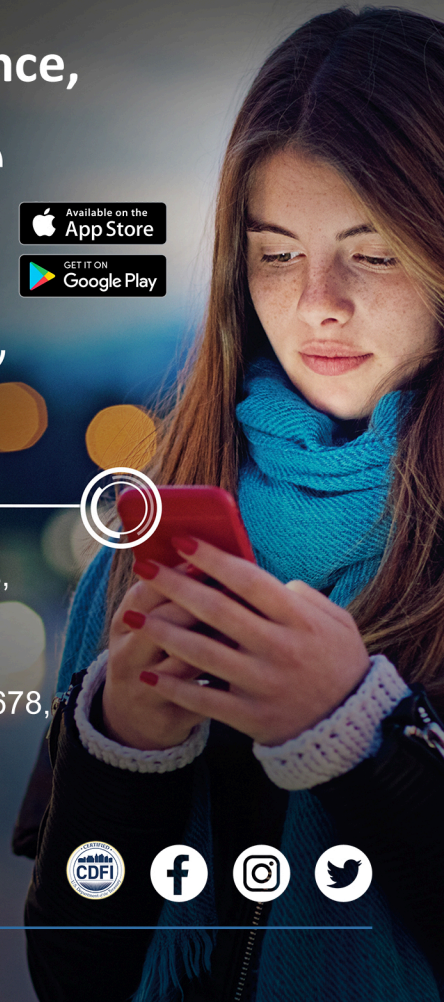
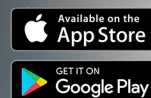


Mobile Banking

1. Search “BNA Bank” in the App or Play Store.
2. Enter your BNA Bank online login credentials.

Our mobile app puts more control, convenience, and safety in your hands.

- + Monitor account balances and activity.
- + Get custom mobile alerts.
- + Set debit card spending limits based on location, amount, merchant type and transaction type.
- + **Immediately turn off a lost or stolen card.**



BNA Bank MasterCard Debit Cards

To report potential fraud on a BNA Bank Debit MasterCard or as lost or stolen after normal business hours, please call 800-472-3272.

BNA Bank Visa Credit Cards

To report a lost or stolen VISA Credit Card dial (800) 325-3678, 24 Hours a day / 365 days a Year.

Visit online at BNABank.com, today!

CREATED 04/01/23

